## LTLO Survey Questions

## PRE-COURSE SURVEY

- What is your primary reason for taking an open online course?
- Which type of online learner best describes you?
- How many hours a week are you planning to spend on this course?
- How will this course help you meet your personal or professional goals?
- What is your highest level of education?
- Is English your primary spoken language?
- Where do you live?
- What is your gender?
- How old are you?
- How did you hear about this Canvas Network Course?
- Where have you taken an online course before?
- If you have any general feedback you'd like to provide, please do so here:
- What technologies to you expect to use the most when you are accessing this course?
- How do you connect to the internet?
- How do you rate your skill level when performing the following tasks? (See note 1)
- When was the last time you started a course leading to a formal credit or credential? (Learning to Learn Online does not count towards this question.)
- What are your educational goals for the next two to five years?
- How important is completing this course to helping you achieve your long term educational goals?
- If your future plans include school, which subject areas from the list below are you most interested in?
- I consent to be contacted to participate in a follow-up interview as part of the research indicated on the consent letter.

## USER-EXPERIENCE (MID- TO POST-COURSE) SURVEY

- How strongly do you agree or disagree with the following statement: The course materials (lectures, videos, documents) have a positive impact on my learning experience.
- How strongly do you agree or disagree with the following statement: The course activities (discussions, assignments, projects, quizzes) have a positive impact on my learning experience.
- How many hours a week are you spending on this course?
- In what ways has this course helped you meet your personal or professional goals?
- How likely are you to recommend a course on Canvas Network to a friend?

- Please give this course an overall rating on a scale of 1 to 5 with 1 being the lowest and 5 being the highest rating.
- How much instructor involvement do you like to have in your online learning experiences?
- Ideally, how long should Canvas Network Course last?
- How strongly do you agree or disagree with the following statement? I have a positive user experience when I access my course on my smartphone (e.g. iPhone, Android phone).
- How strongly do you agree or disagree with the following statement? I have a positive user experience when I access my course on my tablet device (e.g. iPad, Nexus).
- What discipline are you most interested in taking a course in on Canvas Network?
- How likely are you to take another online course within the next six months?
- How would you rate the amount of effort needed to complete the course?
- Which of the assignments and/or course activities did you find the most helpful?
- What suggestions do you have for the instructor and/or course design team?
- If you'd like to provide any general feedback on the course, please do so here:
- Which materials have you completed in this course so far?

NOTE 1: How do you rate your skill level when performing the following tasks?

- Using standard computer programs (word processes, spreadsheets, email, etc.)
- Using social media (Facebook, Twitter, Instagram, Tumblr, etc.)
- Following complex written instructions
- Looking for solutions to technical problems on your own
- Sharing your thoughts in writing with other people
- Finding reliable sources of information on the internet
- Effectively managing your digital profile